

Banking & finance

With iiCon's iiConnect ECM solution banks and financial institutions can manage content better and accelerate business processes, improve customer service while reducing costs associated with risk management and regulatory compliance mandates.

iiCon has implemented front and back office ECM solutions in lending/credit approval, account opening, credit card/application processing, loan servicing, client file management, debt recovery and factoring. Our solutions have allowed banks to; Streamline how information is shared and accessed between all business lines Speed the pace of operations for increased productivity and reduced operational costs Lower costs of meeting regulatory compliance mandates and improved risk management Achieve a 360 degree view of customer information. Improve customer service levels, expand customer service offerings and increase the value of client interaction with self-service Our customers include: Abbey National Plc

Amber Credit

Britannia Building Society

Citibank

Dun & Bradstreet Europe

First National

GE Money

GE European Equipment Finance

GE Fleet Services

HBOS

ING Direct

Lloyds International Banking

National Westminster Bank

Nationwide Building Society

Royal Bank of Scotland

Standard Chartered Bank

Unimer