

Digital Mailroom

iiCon's Digital Mail Room is a multi-channel capture solution for all types of content (correspondence, forms, semi structured forms, paper, fax, email, attachments, pdfs, eForms, SMS text and web pages etc).

The Digital Mailroom eliminates the costly manual procedures and distribution costs associated with traditional post rooms. The Digital Mailroom is easy to set up and configure. Using powerful recognition engines (OCR, ICR, Bar Codes, OMR, Forms, Hand Print) for rapid document identification and data extraction, incoming documents are automatically sorted and classified. Manual keying is eliminated and captured data is easily validated against existing databases.

Validated data and documents are automatically routed to the appropriate iiConnect Case Manager workstream for case creation or case up-date. The Digital Mailroom is fully scaleable, (from 100's of documents per month to millions of documents per month) and it can be configured for centralised or remote capture.

The Digital Mailroom provides a straight-through process for the capture and routing of documents, eliminating the costs and delays associated with manual sorting, classification, indexing and distribution.

Further information about Digital mailroom and other products.