

## Property & legal services

As anyone who has bought or sold a property will know a great deal of paper work is generated by lenders and solicitors during the process and the efficient management, storage and processing of these document during and after the transaction is critical.

iiCon's mortgage servicing clients have deployed iiConnect to reduce core business process cycle times and associated expenses. By changing the cost structure of doing business and permanently improving bottom line performance, it enables our client's to achieve a high ROI with an early pay back. Worker productivity is improved as the time it takes to collect and verify data is vastly reduced and the need to re-key data in multiple systems is eliminated. Because these efficiencies contribute to a reduction in processing time for servicing loans, customer satisfaction increases. All of these factors contribute to higher profitability per loan and increased revenue per employee since more cases can be processed in less time with less effort.

A number of our clients offer bulk conveyancing and HIPs processing services and for these operations to be profitable our clients need to control operational costs. iiCon's Digital Mailroom captures all types of content, paper, fax email, eform etc and automatically categorises, sorts and indexes the documents before release to the appropriate work streams. iiCon has integrated the Digital Mailroom with popular case management applications such as Axxia and Visual Files.

By eliminating manual handling and keying our clients are able to control costs, and create additional capacity to expand their operations. Our clients include;

Carillion PME  
Countrywide  
Crown Mortgage Management  
Fox Hayes Solicitors  
Langleys Solicitors  
JSS Property Services  
MyHomeMove  
Western Mortgage Service